



The Nanny Line

more than a babysitter

TRAVEL HOLIDAY NANNY

- o Nanny wage: €120/day plus airfare and accommodation including meals*
- o Agency fee: €150.00/wk
- o Agency tax: +21% IVA
- o Registration fee: €50.00 non-refundable to initiate search and is paid in advance
- o *Rates are subject to change depending on hours of work per day. For more information, contact The Nanny Line directly at info@nanny-line.com

- o **All bookings are paid in advance.**
- o **The day that THE NANNY travels counts as the 1st day of service**
- o The 3rd child it's €4.00/hr/per extra child.
- o All bookings are for maximum 10 hours a day (flexible hours- 10 hours can be broken up into 5 hours morning and 5 hours evening)
- o THE FAMILY needs to book at least 15 to 30 days in advance.
- o THE FAMILY is advised to interview THE NANNY ahead of time but not required.

THE FAMILY Agrees

- o THE FAMILY will give THE NANNY enough information about the child(ren) to do their job properly.
- o THE FAMILY must inform THE COMPANY/NANNY of any special care needed by their children ahead of time.
- o THE FAMILY is expected to arrive back at their agreed time in order to get a full nanny update and allow the nanny to have a proper break.
- o THE FAMILY needs to guarantee the physical and emotional safety of THE NANNY.
- o THE FAMILY will not provide information related to THE NANNY to a third party and vice versa.
- o Nannies and babysitters cannot be booked without the agency knowing or THE FAMILY will pay a fine of €250.00.
- o When the hours increase with more than 3 hours per week the family needs to pay an additional agency fee based on the hourly rate of the nanny.

THE NANNY agrees:

- o Arrive 15 minutes before shift is to begin.
- o If they cannot arrive 15 minutes before, they will contact THE FAMILY and inform them of their delay.
- o If THE NANNY is late for a booking:
 - Recover the time at a later date within this booking times.
- o Not to take the children outside unless THE FAMILY asks them to ahead of time.
- o Will ask specifically if the children have food allergies before they start working.

THE NANNY LINE

IBAN: ES 392100 0801 1802 0081 7037 (La Caixa)

PayPal account: paypal@nanny-line.com

- Will not take any pictures unless without THE FAMILY's consent. THE FAMILY must specifically agree to text/Whatsapp updates of their child to include pictures.

Payments

- **All bookings are fully paid in advance, no exceptions.**
- **€50.00 non refundable service fee to begin booking process.**
- All service fees & bookings are paid via
 - Bank transfer
 - PayPal invoice
- Any additional hours are invoiced during or after the booking.
- If the invoice is not paid on time there is a €50.00 daily additional charge.

Additional Charges (if applicable to booking)

- Rates do increase 200% on 24th, 25th, 26th, 31th of December and the 1st of January.
- Spanish bank holidays, THE NANNY is paid 150% of THE NANNY's normal rate.
- If THE NANNY is asked to stay the night after their shift has ended an additional €75.00 for last minute overnight stay any time from 11:00 pm to 7:00 am.
- All meals, accommodation and travel tickets (taxi, bus, train, plane , etc) are paid for by the family.
- If THE NANNY is traveling more than 60 min per day, THE FAMILY needs to pay for all traveling costs and half of the nannies traveling time.
- Last minute bookings which are within 3 days in advance we charge an additional €150.00 finders fee.

Service Guarantee

- THE COMPANY will provide a suitable nanny if the exact profile cannot be found.
- If THE COMPANY cannot find a suitable nanny [does not fulfill the qualifications to care for the child(ren)] then the booking is considered cancelled.
- If THE COMPANY finds a suitable nanny but THE FAMILY refuses THE NANNY based on sex, nationality, ethnicity then the booking is considered cancelled.
- THE COMPANY expects and trains THE NANNY to behave according to THE COMPANY's standards and rules but ultimately, THE COMPANY is not responsible for the behavior of THE NANNY while on duty.

Cancellation Terms

- If the booking is cancelled, once it's already been paid
 - with 7 days notice of booking, 50% is refunded
 - with 3 - 6 days notice of booking: 25% is refunded
 - less than 48 hours notice: no refund is given
- THE FAMILY can change hours (increase or decrease) hours with 24-hour notice but no guarantee of said changes.
 - these last minute changes must be agreed by all parties (THE NANNY and THE COMPANY)
- If THE FAMILY is not satisfied with THE NANNY's level of experience within one week of service one will be replaced for no additional charge. After 2 weeks of service, a fee of €100 will be charged to find a replacement for a 3-4 week service. Anything under the 3 weeks, we will replace THE NANNY, without additional charge.

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Please sign that both parties understand and agree with Short Term Nanny Booking Policy

THE COMPANY,

THE FAMILY,

THE NANNY LINE, S.L.

SPECIFY

DATE: